

**MEMPHIS & SHELBY COUNTY
HOUSEHOLD HAZARDOUS WASTE COLLECTION FACILITY**

QUESTIONS & ANSWERS

The following are general questions and answers which will provide information helpful in communicating with your residents. Please feel free use this information in preparing educational brochures, websites etc.

Q: What is the official name of the household hazardous waste collection facility?

A: The Memphis and Shelby County Household Hazardous Waste Facility.

Q: Who is the operator of the facility?

A: Shelby County. Since the facility is for all residents of Shelby County, Memphis and Shelby County agreed the facility should be built and operated by Shelby County. Therefore, Memphis subcontracted with Shelby County (as it relates to the use of TDEC grant funds) to build and operate the facility.

Q: What is the address of the facility?

A: 6305 Haley Road (See map)

Q: Where is Haley Road?

A: Haley Road is located off Farm Road between Walnut Grove and Mullins Station, next to the Penal Farm/ Shelby Co. Corrections Center

Q: What is the opening date for the public?

A: **Tuesday, November 27, 2007**

Q: What are the days and hours the public can bring material?

A: **8:30 a.m. till 1:00 p.m. Tuesdays and Saturdays**

Q: Why is the facility only open two days?

A: For budgetary reasons, the facility will initially be open two days per week (Tuesdays and Saturdays). Due to the high costs of operations involving this form of waste, we must proceed cautiously as management gains a better feel for operational needs and costs. On days other than Tuesday and Saturday, management and staff will be concentrating on material preparation, shipping and other business, in order to make room for incoming materials.

Q: Why is the facility only open 8:30 a.m. till 1:00 p.m.?

A: Operationally, the staff will be on site 8:00 a.m. till 3:00 p.m.; which is an eight hour work day. However, ample time will be needed before and after collections and time will be needed to prepare materials before the end of the work day. Therefore, in order to properly manage the material, collection hours must be limited to 8:30 am. to 1:00 p.m.

Q: Is there a cost for residents to drop-off material?

A: Free to Shelby County residents.

Q: What is household hazardous waste?

A: Household hazardous waste refers to material generated in a residential home which are toxic, ignitable, corrosive or reactive and may be a danger to residents and the environment if not properly disposed.

Q: What materials will the facility **ACCEPT?**

A: See separate list of acceptable material. Please note: The list is subject to change. Municipal governments of Shelby County are responsible for providing this information to their residents.

Q: What is **NOT ACCEPTABLE at the facility?**

A: See separate list of unacceptable material. Please note: The list is subject to change.

Q: Why is it necessary to build a household hazardous waste collection facility?

A: To prevent hazardous material from contaminating the environment, reduce the risk to consumers and to promote proper waste management.

Q: Why is it called a “collection” facility?

A: The facility is technically a “drop-off” facility, where residents can bring hazardous material. There will be no processing or disposal of hazardous materials on site, only packaging and shipping. Also, the facility does not operate vehicles to collect from resident’s homes.

Q: Is there a limit to what can be dropped off?

A: Yes, 15 gallons or 100 lbs. per vehicle, per month.

Q: Why has it taken so long to get a household hazardous waste collection facility for Shelby County?

A: The residential waste stream is extremely complex and it is very expensive to collect, sort, package and dispose of the multitude of hazardous materials generated in homes; therefore, there must be ample funding in place to build and operate the appropriate collection facility. It has taken many years of discussions and negotiations to find the proper site and funding to open this facility.

Q: Do we have ample funding?

A: The answer to this question is unknown. Enough funds have been appropriated to build a facility and begin collections on a limited scale; however, the volume and cost for collecting and processing will ultimately determine what funding is necessary.

Q: How is the facility funded?

A: Initially, the following is how the facility will be funded.

1. \$500,000 – 1 time grant awarded to the City of Memphis from the Tennessee Department of Environment and Conservation (TDEC) to build the facility.
2. \$80,000 annual operations grant to Memphis from TDEC.
3. \$10,000 \$MLGW
4. \$1,000 TVA
5. \$100,000 Agricenter International
6. \$1,000 Premcor

7. \$73,000 – Annual contribution from all Shelby Co. municipalities

Q: Why are the collection and disposal costs higher for household hazardous waste than regular household waste?

A: Unlike non-hazardous waste, each hazardous material requires special handling, packaging and disposal, which is much higher than the cost of disposal at local landfills. Example: One ton of hazardous material may cost hundreds or thousands of dollars to dispose versus \$20 -\$30 per ton for regular waste in a local landfill.

Q: Do all Shelby County municipalities have a role in this facility?

A: Yes. Each municipality in Shelby County has committed to contribute funds annually based on the population of their city. Also, each municipality is responsible for answering questions, promotion, education and the dissemination of information to residents of their respective communities.

Q: What does each municipality pay?

A: Initially each municipality will pay:

1. Arlington - \$4,000
2. Bartlett - \$20,000
3. Collierville - \$21,000
4. Germantown - \$15,000
5. Lakeland - \$4,000
6. Millington - \$7,000
7. Memphis – \$50,000 – 3rd year (grantee, other contributions)
8. Shelby Co. - \$50,000 – 3rd year (built, operates)

Q: Who can use the facility?

A: Only residents of Shelby County are eligible to bring material to the facility. No commercial waste, commercial vehicles or vehicles from other counties or states will be allowed on site. Vehicles with out-of-county tags will be turned away.

Q: Why are commercial businesses not allowed to bring material?

A: This facility was built to provide an outlet for residentially generated or household hazardous waste and the State of Tennessee grant which helps fund the facility stipulates no commercial waste. Commercial generators must contract with hazardous waste companies directly.

Q: Will residents need identification at the facility?

A: Yes, residents may be asked to provide identification by facility management.

Q: Where do residents call for information and assistance about household hazardous waste?

A: Contact your Public Works department or information line for the community in which you live. It is the responsibility of each municipality to provide information about household hazardous waste and the collection facility.

Q: If there is a long line, what is the procedure at closing time?

A: The line will end at 1:00 p.m. at a place to be determined by management on the drive leading to the facility, off Haley Road. Vehicles behind the designated ending point in line; will be instructed to return another day.

Q: Why is there a cut off point in the line at 1:00?

A: The facility's staff cannot collect and prepare materials at the same time; therefore, ample time is needed each work day in order to gather all the materials collected that day and to prepare them for storage until the next work day. Since several hours are needed, a cut-off point in the line is necessary. We respectfully ask everyone's patience and understanding as it relates to closing time.

Q: What happens to the hazardous waste once it is collected?

A:

1. Again, there will be no processing or disposal of hazardous waste at the facility.
2. Materials will be sorted, packaged and shipped to various recycling and disposal facilities.

3. Professional contractors specializing in hazardous and nonhazardous waste management will process the materials.
4. Every effort will be made to recycle materials to avoid disposal and local outlets for materials may be utilized.

Q: Who do residents call for information about household hazardous waste?

A: Residents must call the Public Works office or other designated office in the community in which they reside. Callers should not be directed to Memphis or Shelby County, as it is the responsibility of the municipality to address.

Q: May I (local govt) or residents call the facility directly?

A: The facility is not prepared to field calls, as the staff will be busy addressing hazardous materials. Note: Shelby County is the operator of the facility and will determine contact with the facility.

Q: What if a municipal government has a question about something related to the facility, who should be contacted?

A: Information regarding Shelby County's operation of the facility contact Lisa Williams, Shelby County Roads and Bridges, at 379-4430 or other persons designated by Shelby County. For information related to the subcontract with Shelby County and regarding use of TDEC grant(s) funds contact Andy Ashford, City of Memphis Public Works, 576-6868.

Q: Will the facility be open for tours?

A: Due to the nature of this operation, tours and walk up visits will not be allowed.

Q: What procedures do residents need to follow at the facility?

- A:
1. The facility is a drive through operation.
 2. The facility address is 6305 Haley Road (directly behind the Tennessee Bureau of Investigation). See map
 3. The drive leading to the fenced facility is located on the south side of Haley Road, just past the stop sign at Haley

and Nixon Rd. (the Shelby Co. Correction Facility is across the road from the entrance)

4. Vehicles will proceed on a paved drive approximately 75 yards from Haley Road to the gates of the facility.
5. The road will be marked with arrows for residents to follow.
6. Vehicles will proceed in line until told to stop.
7. Residents are to remain in their vehicle, unless otherwise instructed.
8. Facility staff will remove the material from vehicles.
9. Upon unloading, vehicles will proceed slowly, following the marked drive, which circles the building and brings the vehicles back through the gates, to Haley Rd.

Q: What if someone intentionally does not follow procedures?

A: Anyone intentionally not following facility instructions, will be told to leave by facility management. If necessary, law enforcement may be contacted for assistance.

Q: What if someone dumps material outside the facility?

A: Illegal dumping will be dealt with aggressively and violators will be prosecuted.